

Italvibras G. Silingardi S.p.a.

Via Ghiarola Nuova, 22/26 41042 Fiorano Modenese (Modena) VAT NO. 00035070366

privacy@italvibras.it

102-INFORMATION FOR CUSTOMERS Ver. 10.0 dated 24-10-2019 Pag. 1 of 2

INFORMATION FOR CUSTOMERS

Dear Interested Party (SURNAME AND NAME IN BLOCK CAPITALS)

we wish to inform you that the "European Regulation 2016/679 concerning the protection of individuals with regard to the processing of personal data, as well as the free circulation of said data" (hereafter "GDPR") provides for the protection of individuals with regard to the processing of personal data as a fundamental right. Therefore, **Italvibras G. Silingardi S.p.a**, pursuant to article 13 of the GDPR, provides you with the following information:



A. DATA CATEGORIES: the subject of the processing may be your personal data, such as identification data, personal information, contact data and accounting data.



B. DATA CONTROLLER: the Data Controller is Italvibras G. Silingardi S.p.a., Via Ghiarola Nuova, 22/26 - 41042 Fiorano Modenese (Mdena), VAT NO. 00035070366, which can be contacted by phone on (+39) 0536 804634 or by e-mail at privacy@italvibras.it



C. SOURCE OF PERSONAL DATA: personal data held by the Data Controller is collected directly from the data subject.



D. PURPOSE OF DATA PROCESSING AND LEGAL BASIS: personal data is processed by the Data Controller for the following purposes:

- Purposes related to legal obligations.
- Purposes related to the management of the contractual and/or pre-contractual relationship and the provision of products/services: establishment, management and termination of the contractual and commercial relationship; fulfilment of accounting and tax obligations; dispute management; provision of services; communication of your data to any partners of the Data Controller for the performance of contractual and/or pre-contractual obligations.
- Purposes based on the consent of the interested party relating to:
- 1. The sending of commercial and/or marketing communications by the Data Controller, including by means of newsletters, text messages or other digital tools or for research relating to customer satisfaction.



E. DATA RECIPIENTS: within the limits related to the purposes, your data may be disclosed to various recipients such as public and private entities as required by law or communicated to subjects involved in achieving the aforementioned purposes internal or external to the Data Controller such as, but not limited to, collaborators, freelancers, insurance companies, insurance intermediaries, law firms, technical partners, financial institutions, transport companies, etc.



F. TRANSFER OF DATA TO THIRD COUNTRIES: The data collected may be transferred to non-European third countries in case of use of WhatsApp, Google and/or Microsoft tools or Facebook. Such transfers are permitted on the basis of adequacy decisions by the European Commission (e.g. decision 1250/2016 -Privacy Shield- for the U.S.A.).



G. STORAGE PERIOD: the data collected will be kept for a period of time not exceeding the achievement of the purposes for which it is processed ("storage limitation principle", Article 5, GDPR) or on the basis of the deadlines set by law. Verification of the obsolescence of the data stored in relation to the purposes for which it was collected is carried out periodically.



H. RIGHTS OF THE INTERESTED PARTY: the interested party always has the right to ask the Data Controller to access to their data, to have it corrected or cancelled, to restrict processing or be given the opportunity to oppose processing, to request data portability and to revoke consent to its processing by asserting these and the other rights provided by the GDPR simply by communicating as much to the Data Controller. The interested party can also register a complaint with a supervisory authority.



I. OBLIGATION TO COMMUNICATE DATA: for the purposes indicated above, the communication of personal data is a mandatory requirement, except for the purposes based on consent, for which the communication of data is optional and its refusal will not compromise the provision of the service in any way.



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K. DATA PROCESSING METHOD: the personal data you provide will be subject to processing operations in compliance with the aforementioned legislation and the confidentiality obligations on which the business of the Data Controller is based. The data will be processed using IT tools, on paper and on any other appropriate type of support (e.g. cloud systems, archiving systems, digital replacement storage, etc.), in compliance with appropriate technical and organisational security measures provided for by GDPR.



L. CONTACT DETAILS OF THE D.P.O.: the Data Controller has appointed the D.P.O., who can be contacted via email at italvibras@segnalazionidpo.it

CONSENT TO THE PROCESSING OF DATA

Place and Date:	Legible signature of the interested party
This consent shall be considered valid until	I decide to revoke it.
1. Transmission of commercial and/or ma □ I hereby consent to the processing or	rketing communications by the Data Controller f data □ I do not hereby consent to the processing of data
Pursuant to GDPR 2016/679, I hereby decla leclare as follows:	are that I have read the above information and, regarding the further purposes, I hereby